

CONTEXT, RESPONSE AND LESSONS LEARNED



PROTECTION SECTOR

Inter-Agency Coordination Platform for Refugees and Migrants from Venezuela

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WE SAW

1 Sex workers, transgender women, non-accompanied and separated children and adolescents, evicted persons, indigenous and people with disabilities were disproportionately impacted by COVID-19.

2 **COVID-19 increased:**

1. Border closures and militarization
2. Irregular border crossings
3. Obstacles to access asylum
4. Lack of access to services
5. Evictions
6. Gender-Based Violence
7. Loss of jobs

3 **Response was affected by:**

1. Reduced capacity on border monitoring.
2. Adjusting to remote provision of services.
3. Overwhelmed capacities.
4. Increased impact on mental health and protection needs.
5. Increased demand of specialized services.

Evictions

1021 households surveyed **9** countries

Developed a **Regional Toolbox** to mitigate risks and impacts of evictions that includes:

- Legal guidance to assist families at risk.
- Mapping of best community based practices to mitigate eviction risks.
- Communication products to increase awareness and disseminate rights and obligations.
- [Regional survey](#) on evictions in nine countries.

Strategic partners: IACHR, LAC RMD Coalition and 21 organizations at the regional level

Access the Regional Toolbox [here](#)

Country of origin information sessions

600 people reached

to identify trends, emergent risks, Impacts and needs linked to:

- Response capacity.
- Returns.
- Pre-electoral context.

Strategic partner: Coalition for Venezuela

WE DID

Guidance and advocacy

Several materials produced including:

- [Dashboards](#)
- Infographics.
- Communication products
- Guidance notes.
- Key messages.
- Guidelines for improved coordination.

Strategic partners: IACHR, OAS

Access the materials [here](#)



Assessment of disproportionate impacts

21 focus groups **9** countries

138 refugees and migrants

to assess impacts and protection needs with indigenous populations, sex workers and evicted persons.

Strategic partner: 15 organizations members of the Sector, service providers and the OAS

WE LEARNED

1 [Consultation processes](#) with members and national/sub-regional co-leads strengthened ownership and coherence in the response.

2 Accountability to partners and people of concern through communication materials and regional assemblies improves legitimacy and pertinence.

3 **Protection gaps that need to be prioritized:**

1. Risks faced by boys and adolescent men.
2. Provision of specialized services on trauma management.
3. Adjusted legal assistance on evictions and other HLP related impacts.
4. Information dissemination of access to asylum procedures and regularization.