

WASH indicators and activities guideline for regional monitoring









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Introduction

The WASHLAC regional group, with the objective of strengthening coordination and information management capacities for WASH platforms and sectors, and advocating compliance with the minimum WASH requirements for proper coordination and information management, reviewed the response activities reported on reporting platforms. In this review, some inconsistencies were observed when reporting, which may affect monitoring, follow-up, as well as analysis of the response and service provision provided by partners and the WASH sector.






Within the regional monitoring framework for humanitarian response and development, the objectives and sectoral indicators are key for the analysis and reporting processes of response activities carried out. A correct activity reporting process is essential for the follow-up and definition of strategies of the national sectors. For this reason, the reporting process conducted by sector organizations must consider not only the use of the platform, but also the understanding of the indicators and their proper reporting in relation to the associated activities. This guide presents the links between: sectoral results objectives, indicators and a list of suggested associated activities.

Sector Objective:




Sector Objective 1	Regional Indicators
<p>Refugees, migrants and host communities have access to basic and/or safely managed WASH services in communities, schools, health centers, transit centers, protection centers, other areas and spaces.</p>	<div style="display: flex; flex-direction: column; gap: 10px;"> <div style="display: flex; align-items: flex-start;">  <div style="margin-left: 10px;"> <p>WA-1: # of refugees and migrants and/or host communities provided with safe access to sufficient and safe water (at least basic water services level, JMP Delft)</p> </div> </div> <div style="display: flex; align-items: flex-start;">  <div style="margin-left: 10px;"> <p>WA-2: # of refugees and migrants and/or host communities provided with safe access to improved sanitation facilities and environmental health</p> </div> </div> <div style="display: flex; align-items: flex-start;">  <div style="margin-left: 10px;"> <p>WA-3: # of refugees and migrants and/or host communities provided with appropriate hygiene supplies and services (items and facilities) including women and girls provided with menstrual hygiene management services</p> </div> </div> <div style="display: flex; align-items: flex-start;">  <div style="margin-left: 10px;"> <p>WA-5: # of learning facilities/health care facilities/protection-transit centres for refugees and migrants supported, improved or rehabilitated, that have at least "basic" JMP service levels for water, sanitation and hygiene services</p> </div> </div> <div style="display: flex; align-items: flex-start;">  <div style="margin-left: 10px;"> <p>WA-6: # Campaigns and people reached who have received information on hygiene promotion and community engagement for behavioral and social change</p> </div> </div> </div>
Sector Objective 2	Regional Indicators
<p>WASH national and local systems, including partners, are equipped to respond to refugees and migrants WASH, and assess, prevent and address risks at service delivery and user level</p>	<div style="display: flex; align-items: flex-start;">  <div style="margin-left: 10px;"> <p>WA-4: # of people trained in capacity building activities conducted to strengthen water, sanitation and hygiene programs</p> </div> </div>

Indicators and Associated Activities








1. Safe water access

Regional Indicator	Activity
<p># of refugees and migrants and/or host communities provided with safe access to sufficient and safe water (at least basic water services level, JMP Delft)</p>	 <p>Installation or rehabilitation of connections to community/public/provider water networks</p>
	 <p>Provision of water through water trucks, water in jerrycans, bags or bottles (delivery of hydration kits)</p>
	 <p>Installation of hydration points</p>
	 <p>Installation or rehabilitation of wells</p>
	 <ul style="list-style-type: none"> ○ Water Quality Surveillance (water samples) ○ Water quality monitoring for public systems/community/family <p>If the associated activity is not suggested in your list of activities, indicate "Not applicable" and provide more information in the description of the activity</p>



2. Improved Access to Sanitation

Regional Indicator	Activity
<p># of refugees and migrants and/or host communities provided with safe access to improved sanitation facilities and environmental health</p>	 <p>Construction, rehabilitation and/or improvement of infrastructures for access to sanitation services, such as latrines, sanitary batteries (including portables and temporary solutions), septic tanks, sewage systems and other wastewater management and treatment systems.</p>
	 <p>Management of wastewater, stagnant water and excreta, including the emptying of septic tanks and latrines.</p>
	 <p>Solid waste management. waste collection and disposal actions are reported here and NOT the supply of containers or promotional activities (see hygiene indicator)</p> <p>If the associated activity is not suggested in your list of activities, indicate "Not applicable" and provide more information in the description of the activity</p>





3. Access to adequate hygiene services and supplies

Regional Indicator	Activity
<p># of refugees and migrants and/or host communities provided with appropriate hygiene supplies and services (items and facilities) including women and girls provided with menstrual hygiene management services</p>	 <p>Delivery of hygiene kits (personal, family, menstrual management, baby)</p>
	 <p>Construction, rehabilitation and/or improvement of infrastructures for access to hygiene services such as handwashing devices with soap and water, showers, laundry sinks and diaper changing rooms</p>
	 <p>Monetary transfers (Bonds, vouchers and other CASH modalities)</p>
	 <p>Provision of cleaning, disinfection and solid waste management items (cleaning kit, IPC, waste containers) Including PPE (Personal Protection equipment)</p>
	 <p>Distribution of collective or family water storage units (eg tanks, bladders, jerrycans, water containers with lids and taps (10 L to 20 L))</p>
	 <p>Distribution of filters and supplies for the treatment, disinfection and purification of water such as tablets, liquid chlorine, etc.</p>
	 <p>Distribution of menstrual hygiene products (sanitary pads, cups, tampons) Strategies and promotion of safe and proper menstrual hygiene.</p>
<p>**Recommended to specify if the activities are directly associated with menstrual hygiene to facilitate the analysis of this specific type of activities.</p> <p>If the associated activity is not suggested in your list of activities, indicate "Not applicable" and provide more information in the description of the activity</p>	


4. Capacity building in WASH

Regional Indicator	Activity
<p>#of people trained in capacity building activities conducted to strengthen water, sanitation and hygiene programs</p>	<div style="display: flex; flex-direction: column; align-items: flex-start;"> <div style="margin-bottom: 20px;">  <p>Trainings, webinars, technical sessions with the participation of local, national and regional authorities, counterparts, civil society organizations, ethnic minority organizations and members of the Sector. It covers all initiatives related to support and contribute to the development of capacities to sector strengthening.</p> </div> <div style="margin-bottom: 20px;">  <p>Creation of water committees</p> </div> <p>If the associated activity is not suggested in your list of activities, indicate "Not applicable" and provide more information in the description of the activity</p> </div>

5. ASH in facilities and infrastructure

Regional Indicator	Activity
<p># of learning facilities/health care facilities/protection-transit centres for refugees and migrants supported, improved or rehabilitated, that have at least "basic" JMP service levels for water, sanitation and hygiene services</p>	<div style="display: flex; flex-direction: column; align-items: flex-start;"> <div style="margin-bottom: 20px;">  <p>Sum of the number of supported institutions visited by refugees and migrants (schools, health centers, shelters, transit centers) that have received support in the following:</p> </div> <div style="margin-bottom: 20px;">  <p>BASIC WATER = is available from an improved source on the premises. (JMP)</p> </div> <div style="margin-bottom: 20px;">  <p>BASIC SANITATION = Improved sanitation facilities are usable with at least one toilet dedicated for staff, at least one sex-separated toilet with menstrual hygiene facilities, and at least one toilet accessible for people with limited mobility.(JMP)</p> </div> <div style="margin-bottom: 20px;">  <p>BASIC HYGIENE : Functional hand hygiene facilities (with water and soap and/or alcohol-based hand rub) are available at points of care, and within 5 metres of toilets (JMP)</p> </div> <p><i>E.g. Construction, rehabilitation and/or improvement of water systems (hydration points or system connection) and/or sanitation (bathrooms) and/or hygiene (handwashing points) in: (specify type of infrastructure)</i></p> <p>*It is recommended to specify the type of infrastructure supported (School, Health Centers, Shelters, transit centers). Do not include hygiene promotion strategies.</p> <p>If the associated activity is not suggested in your list of activities, indicate "Not applicable" and provide more information in the description of the activity</p> </div>

6. Promotion and communication campaigns

Regional Indicator	Activity
<p># Campaigns and people reached who have received information on hygiene promotion and community engagement for behavioral and social change</p>	<div style="text-align: center;">  </div> <p>Hygiene promotion campaigns</p> <p>Implementation of a vector control campaign at the community and/or household level</p> <p>Communication/behavior change activities or dissemination of information (messages, social networks, radio, etc.)</p> <p>Implementation of strategies to promote key hygiene, cleaning and disinfection practices, including the proper management of solid waste and those for the prevention of the spread of Covid-19.</p> <p>Menstrual hygiene campaigns</p> <p>Campaigns for good practices on water management and solid waste management</p> <p>*Report the number of trainings and people reached if applied with face-to-face campaigns. If you do not have the possibility of reporting the people reached, leave blank</p> <p>If the associated activity is not suggested in your list of activities, indicate "Not applicable" and provide more information in the description of the activity</p>

References

[Marco de Monitoreo WASH RMRP 2023-2024 WASHLAC](#)

[Joint Monitoring Programme 2022 – WASH Services ladders](#)

[WASH Cluster Indicators Humanitarian Indicator Registry \(HIR\) & Associated Question Bank 2014](#)

[Indicadores de monitoreo del plan de respuesta para refugiados y migrantes \(rmp\) -WASH Colombia 2022](#)

[Ensure availability and sustainable management of water and sanitation for all 2022 -UN SDG 6](#)

[Sphere standards handbook](#)

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