

WE SAW

187

Support Spaces were implemented in eight countries.



Most of the Support Spaces were temporarily closed at the beginning of the pandemic.

WE DID

General Operational Guidelines

Guidelines for the reopening of the Support Spaces during the pandemic were developed and shared with National Platforms.

70% of Support Spaces re-opened by adapting their services to remote and online modalities.

Participation and visibility

The Support Spaces initiative was presented in the Quito Process thematic group Orientation, Reception Centers and Support Spaces. Good practices of Support Spaces in Colombia and Brazil were shared with delegates and civil society actors.

Information tools

Videos and printed materials on the work of the Support Spaces were produced and disseminated.



See the [video](#) and the [printed materials](#). Other material found on the [Support Spaces website](#).

Coordination

Coordination efforts were strengthened with regional actors, including regional networks such as RIADIS, Red Clamor and the Regional Network for the Protection of LGBTIQ+ persons.

WE LEARNED

The Supports Spaces Toolkit must be regularly updated and adapted to serve as a fundamental tool with guidelines for a harmonized approach.

Training packages need to be adapted to respond to emerging needs, to guarantee online access to Support Spaces focal points and service providers.

We need to strengthen links with community structures and initiatives to ensure the community-based protection approach.



Read the full report [here](#)

More Information:

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